

# SBI OFFICERS' ASSOCIATION BHOPAL CIRCLE TRIENNIAL ELECTIONS (2021-2023)

## Frequently Asked Questions (FAQ)

1	<p><b>FAQ-1:</b> How the e-Voting application works?</p> <p><b>Clarification:</b> SBIOA Triennial Election (2021-23) will be held through e-Voting. The voting will be done through two modes (Applications):</p> <ul style="list-style-type: none"><li>a) Mobile App (Android Based): Minimum Android version Jellybean Support. The App "SBIOABPL Voting" can be downloaded from "Google play store"</li><li style="text-align: center;"><b>or</b></li><li>b) Voting Web Portal (Google Chrome, Firefox Mozilla, Microsoft Chromium EDGE Browser Supported).</li></ul>
2	<p><b>FAQ-2:</b> What will be timings for the e-Voting?</p> <p><b>Clarification:</b> The application for e-voting will remain open for e-Voting <b>from 9.00 AM to 9.00 PM on 26.02.2021.</b></p>
2	<p><b>FAQ-3:</b> How can I, login and cast my votes?</p> <p><b>Clarification:</b> Three credentials (i) PFID, (ii) Branch code and (iii) Mobile number (registered with HRMS) of member voter are required for login.</p> <ul style="list-style-type: none"><li>• After entering above required details, an OTP will be sent to registered mobile number of the voter. This OTP will require to be entered for login on Mobile App or Web portal.</li><li>• After successful validation through OTP, voting panel will be displayed on the screen.</li><li>• The Voter will select the candidate of his choice from the list of contestant candidates for the particular Post to whom he wishes to Vote.</li><li>• The voter has to proceed with the same process for other posts for which he is eligible for voting.</li><li>• Subsequent to casting votes for all the posts, the voter to press "SUBMIT" button and a message "Voting done successfully" will appear on the screen followed by a confirmation SMS to his registered mobile number.</li><li>• The voting session will be available for upto maximum 30 minutes for casting of votes. The session will automatically expire after 30 minutes and the voter has to again go through the login process afresh.</li><li>• After successfully voting, if any voter will try to vote again then an error message will flash on the screen "your vote has already been casted".</li><li>• A short video on the process of casting votes shall be displayed on SBIOA web portal for the convenience of voters and make the e-voting process user friendly. The video shall be available from 20.02.2021 till end of the voting on 26.02.2021.</li></ul>

	<p><b>FAQ-4:</b> How I will ensure that my mobile number is correctly registered for voting?</p> <p><b>Clarification:</b> A voter list with Membership number, Name, PFID and mobile Number and Branch code of the official has been displayed on SBIOA website “www:sbioabhopal.org” on 10.02.2021.</p> <p>Any member desiring to amend his mobile number for casting votes or his branch code is incorrect, he can do so by sending a request to “sbioablec@gmail.com” from his personal email ID with “sbi.co.in” latest by 15.02.2021. Any request received after 6.00 PM on 15.02.2021, will not be entertained.</p>
	<p><b>FAQ-5:</b> How a voter can ensure that data related to votes casted him are secured?</p> <p><b>Clarification:</b> AMAZON WEB SERVER and SSL Certificate will be used for securing data and for database related security, a password combination of 12 characters of which PW of 4 characters each will be held by Chairman and both Dy. Chairman. The voting data will be “end to end encrypted” on the network.</p>
	<p><b>FAQ-6:</b> What should do if any member unable to login mobile application on his mobile?</p> <p><b>Clarification:</b> If any user is unable to install mobile App on his mobile, he can alternatively use “Web portal” or other mobile for casting votes. However, login can be done only through the OTP sent to his registered mobile number.</p>
	<p><b>FAQ-7:</b> How Voter will ensure that his/her votes has been successfully casted?</p> <p><b>Clarification:</b> After casting votes, a confirmation message “Voting done successfully” will be displayed on the screen as well as a confirmation SMS will also be sent from back end application.</p>
	<p><b>FAQ-8:</b> What should the voter do in case of any problem faced by member during voting?</p> <p><b>Clarification:</b> On the day of voting, A Help desk team will be available to guide and assist the members in case of any difficulty faced during voting process. Contact details shall be shared and available on SBIOA web portal.</p>

**Election Committee  
SBIOA Bhopal Circle  
Triennial Election (2021-23)**